

ENGLISH LANGUAGE (SYLLABUS B) PAPER 3
Question-Answer Book

INSTRUCTIONS

- Write your Candidate Number, Centre Number and Seat Number in the spaces provided.
- Answer **ALL** questions.
- Write your answers clearly and neatly in the spaces provided in this Question-Answer Book. You should use a pencil for Part A and a pen for completing the tasks in Part B.
- For multiple-choice questions, choose only **ONE** answer for each question. Two or more answers will score **NO MARKS**.
- All listening materials will be played **ONCE** only.
- When the radio broadcast ends, you will be given one hour to complete Part B. You are advised to allocate your time approximately as follows:

Task 1	30 minutes
Task 2	30 minutes
- The Data File will **NOT** be collected at the end of the examination. Do **NOT** write your answers in the Data File.
- Supplementary answer sheets will be supplied on request. Write your Candidate Number on each sheet and fasten them with string **INSIDE** this Question-Answer Book.

Candidate Number									
Centre Number									
Seat Number									

	Marker's Use Only	Examiner's Use Only
	Marker No.	Examiner No.
A1		
A2		
A3		
A4		
Part A Total		

Checker's Use Only	Part A Total		
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B1		
B2		
Part B Total		

Checker's Use Only	Part B Total		
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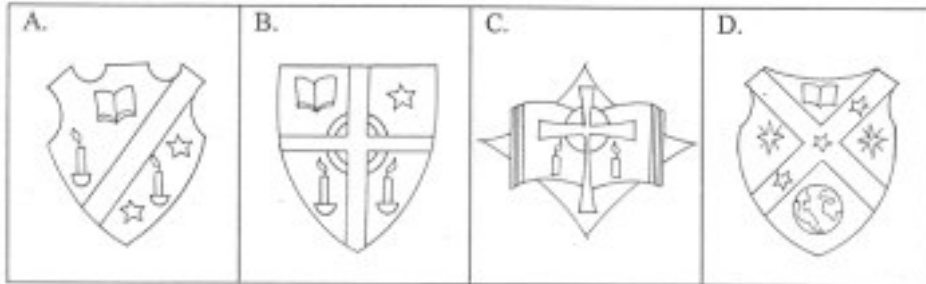
Checker No.	
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PART A (10% of the subject mark)

Section 1 (8 marks)

In this section, you will hear a question followed by a conversation. Look at the information provided and the four possible answers. Choose the best answer and write the appropriate letter – A, B, C or D – in the box provided.

1. A school badge



1.

2. Stages of Sally's career

A.	teacher → dancer → beauty business → singer
B.	teacher → beauty business → dancer → singer
C.	beauty business → teacher → dancer → singer
D.	dancer → singer → beauty business → teacher

2.

3. Getting a pet

<i>Pets for Sale</i>	
A.	Dalmatian thoroughbred puppy. Good dog for breeding when mature. Fully house-trained and used to living indoors. \$1,200. 2984 0986.
B.	Mixed-breed one-year-old dog. Needs love and affection. Owner moving to a small flat. Needs a home. \$1 only. 9567 6012.
C.	Poodle. Mature fully trained dog. Owner leaving Hong Kong. Real bargain. Ideal for flat dweller. \$800. 2461 3975.
D.	Adorable 3-month-old terrier. One of a big litter. Too many for owner to look after. Fully house-trained. Giveaway price. \$600. 2846 9845 after six.

3.

4. Applicants for a summer job

<p>A. Applicant A</p> <ul style="list-style-type: none"> Completed Form 7 Member of school choir Basketball team captain Chairperson of the Fine Arts Club Tutor for primary school children 	<p>B. Applicant B</p> <ul style="list-style-type: none"> Completed 1 year of science degree Active in church choir Grade 4 piano Secretary of the English Society Intermediate computer skills 	<p>C. Applicant C</p> <ul style="list-style-type: none"> Completed Form 7 Captain of school swimming team Advanced computer skills Applied to study engineering at Polytechnic University Assistant in primary school summer programme 	<p>D. Applicant D</p> <ul style="list-style-type: none"> Completed arts degree Grade 8 piano President of university drama society Member of university bowling team Skilled translator, Chinese/English
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4.

Section 2 (11 marks)

Marker's Use Only

You are on an adventure training course run by 'Fun Adventure'. The last training exercise is being left on your own on an island for 24 hours. You are now attending the briefing session the day before you are left on the island. As you listen to the briefing, look at the items below and put a tick (✓) for those things you **must take**, a question mark (?) for things you **can take** if you want, and a cross (X) for those things you **cannot take**. You have 30 seconds to study this page before the conversation begins. Two have been done for you as examples.

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1. 	2. 	3. 	4. 
5. 	6. 	7. 	8.  X
9. 	10. 	11. 	12. 
13. 	14.  ✓	15. 	16. 
17. 	18. 	19. 	20. 
21. 	22. 	23. 	24. 

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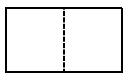
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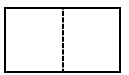
15
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 x 1/2
Section 2

End of Section 2

x 1/2 
Section 2

Section 3 (21 marks)

You work for an express postal service. Customers come and ask you to deliver parcels to other countries for them. You have to fill in a form for each customer. You have 10 seconds to study the form before the conversation begins.

Marker's Use Only

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21

1. **Speedy Parcel Post**

Destination
City _____ Country _____

Weight _____ Cost of postage _____

Customs declaration
Contents _____

Value of contents _____

(Tick the following boxes as appropriate.)
Sample For sale Gift Printed material

2. **Speedy Parcel Post**

Destination
City _____ Country _____

Weight _____ Cost of postage _____

Customs declaration
Contents _____

Value of contents _____

(Tick the following boxes as appropriate.)
Sample For sale Gift Printed material

3. **Speedy Parcel Post**

Destination
City _____ Country _____

Weight _____ Cost of postage _____

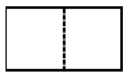
Customs declaration
Contents _____

Value of contents _____

(Tick the following boxes as appropriate.)
Sample For sale Gift Printed material



Section 3



Section 3

End of Section 3

Section 4 (14 marks)

Marker's Use Only

You and your friend have decided to apply to **Hythere!** for an e-mail account. The following is the form you see on the screen. As you are at the keyboard, you fill in the form for your friend. You have 30 seconds to study the form. One box has been filled in for you as an example.

Sign up now to Hythere! e-mail

To use **Hythere!** you need to sign up for a **Hythere!** ID and password.

Are you a United States resident? Yes No

If not, in which country are you a resident?

What can I do with a Hythere! ID?

Your **Hythere!** ID lets you use **ALL Hythere!**'s personalized services using one sign-in name and password.

Fill in **Hythere!** ID here: @hythere.com
(for example: jerryyang or filo)

Fill in password here:

In case you forget your password

Write a question in the space below. We will use this to remind you of your password.

Personal details

This information will help us to personalize various areas of **Hythere!** with content that is relevant to you. It also helps us to better understand the types of people who use **Hythere!**

Given name: Family name:

Gender: M F Date of birth :
M M D D Y Y Y Y

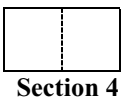
Occupation:

Tell us about your interests

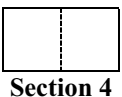
Tick the relevant boxes. We'll use this to find information that will be of interest to you.

- Entertainment Music Computers
- Shopping Personal Health
- Home & Family Business Finance
- Small Business Travel Sports & Outdoors

Do you wish us to contact you from time to time about specials and new products? Yes No



End of Section 4



PART B (22% of the subject mark)

Situation

You are Jean Ho, a nineteen-year-old girl. You have just completed Form Seven. It is now 4th August, 2000 and you are at your school, as company representatives have come to give presentations to Form Seven graduates who might want to follow a career with their companies.

You have been attending a talk given by Captain Maguire of Tiger Airways. You are interested both for yourself and for your friend, Susan Yeung, who will shortly be returning to Hong Kong from the UK.

It is now the end of Captain Maguire's briefing and you have remained behind with Mrs Grant, who was both your Form Seven Class Teacher and your Careers Mistress, to ask Captain Maguire some questions. As you listen to the conversation, you will need to take notes for yourself and Susan Yeung using the note sheet on page 1 of your Data File.

You have two tasks to do:

1. Complete the Tiger Airways application form.
2. Answer Susan's letter which you have recently received, giving her the information she wants, and explaining why you think she should apply to be a cadet pilot.

The note sheet is for taking notes both from the conversation and from your Data File. Your notes may help you to structure your letter to Susan.

You will find all the information you need in the Question-Answer Book, the Data File and the conversation.

You will have five minutes to study the Question-Answer Book in order to familiarise yourself with the situation and the tasks. You should also read the note sheet and the letter from Susan in the Data File.

Then, you will hear the conversation with Captain Maguire. Write notes on the note sheet as you listen.

Task 1 (40 marks)

Marker's Use Only Complete the application form below. You will find all the information you need in the conversation with Captain Maguire and in the Data File. Use a pen for this task.

Tiger Airways application form for cadet pilot scheme			
Section 1 – Personal particulars			
Name:	Jean Ho		
Date of birth:	18 th July 1981	Place of birth:	Shanghai, China
Nationality:	Chinese (HKSAR passport holder)		
Contact address:	123 Broadcast Drive, Kowloon Tong, Hong Kong		
Telephone no.:	9264 3579		
Section 2 – Education and academic qualifications			
Schools attended			
<i>Years</i>		<i>Name of school</i>	
<i>From</i>	<i>To</i>		
Public examination results			
<i>Subjects (in full)</i>		<i>HKCEE grades</i>	<i>HKALE grades</i>
Positions of responsibility			
<i>Years</i>		<i>Post</i>	
<i>From</i>	<i>To</i>		
Languages			
<i>Language / Dialect</i>		<i>Level of ability</i>	

Extra-curricular activities

Years		Club / Group
From	To	

Interests, hobbies and leisure time activities

Section 3

In the space below, describe the personal qualities you have that make you a suitable candidate for training as a cadet pilot, and mention any relevant experience that supports your statements.

Please return this form to: Personnel Department, Tiger Airways, 111 Shaw Avenue, Singapore.

C	
R	0, 2
P	0, 2
	Task 1 Total

C	
R	0, 2
P	0, 2
	Task 1 Total

1		1
2		2
3		3
4		4
5		5
6		6
7		7
8		8
9		9
10		10
11		11
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19		19
20		20
21		21
22		22
23		23
24		24
25		25
26		26
27		27

C	
B	0, 2
E	0, 2
S	0, 2
A	0, 2
O	0, 2
L	0, 1, 4, 7
	Task 2 Total

C	
B	0, 2
E	0, 2
S	0, 2
A	0, 2
O	0, 2
L	0, 1, 4, 7
	Task 2 Total

END OF PAPER

**ENGLISH LANGUAGE (SYLLABUS B) PAPER 3
DATA FILE**

Contents

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5. Jean Ho's reference letter	5
6. Jean Ho's public examination results	6

Note sheet

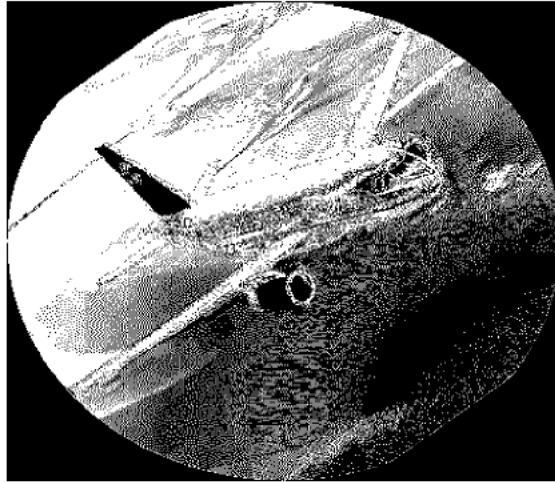
You have prepared this page for taking notes so that you do not forget to pass on any important information about Tiger Airways to Susan in your letter to her.

The information you need is in the conversation you will hear AND in the Data File.

Physical requirements	
Academic and language requirements	
Application and selection procedure	
Training and cost	
Promotion prospects	
Salary	
Reasons why job is suitable for Susan	



Tiger



Airways

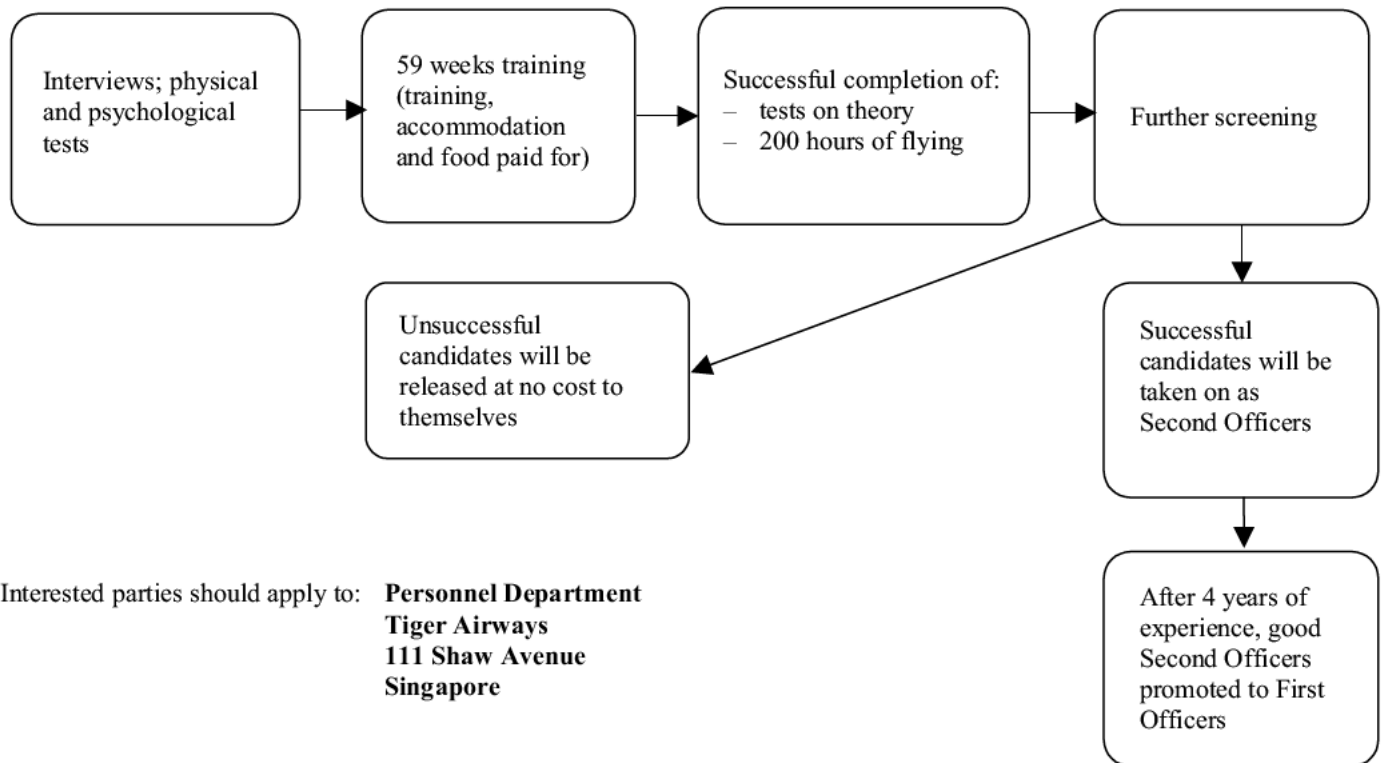
Cadet Pilot Scheme

Introduction
History
Fleet
Cadet Pilot Scheme
Job Opportunities
Management Team
Fast Facts
Public Relations

Tiger Airways is a young and dynamic airline based in Singapore which operates flights to a number of destinations in Asia.

As a Tiger Airways cadet, you will be a dynamic high-calibre individual and have the opportunity to gain training of the highest quality in Australia at no cost to yourself. At the end of your training, you will be able to qualify for your commercial pilot's licence.

Though an advantage, no previous flying experience is required.



Interested parties should apply to: **Personnel Department
Tiger Airways
111 Shaw Avenue
Singapore**

The right stuff

Would you like to become a pilot? Captain Jerry Maguire of Tiger Airways is in Hong Kong on a recruitment drive looking for suitable candidates for the airline to interview this September.

What makes a good cadet pilot? 'It's impossible to say for certain,' says Captain Maguire, who is head of training. However, although it may be impossible to say exactly what makes a good pilot, it is essential that Captain Maguire chooses the right people, as it costs the airline about half a million Hong Kong dollars per person to give basic training at the Australian Aviation College near Adelaide.

'What we're looking for are responsible leaders who can show that they are independent individuals and not afraid of showing initiative. They mustn't be afraid of a challenge and, of course, they need to be cool under pressure. We don't want people who are going to panic in a crisis,' adds Captain Maguire.

So, how does someone become a Tiger Airways pilot? Selected candidates are given

intensive training in Adelaide, Australia. If they complete the course successfully, they will qualify for a commercial pilot's licence.

However, this doesn't mean they will automatically be offered a job; there is another stiff screening process involving further tests before the lucky few trainees are offered a job as a Year One Second Officer.

These successful trainees then undergo simulated cockpit training at Tiger's training facility in Singapore before becoming part of the flight crew.

Starting salary is about HK\$30,000 per month rising to about HK\$50,000 per month for a Junior First Officer.

Captain Maguire says it is important for the candidate to be willing to work hard, and to have a love of flying and seeing new places. It's the only thing that makes the long hours cooped up in a small space and the irregular shifts tolerable.

Letter from Susan Yeung to Jean Ho

22 New College Road
Oxford
30th July, 2000

Dear Jean,

Thanks for your letter. It was lovely to hear from you.

How are you? It's hard to believe that we've been here for two years! But now we're going to come back to Hong Kong as the company Dad worked for has gone out of business, and right now it's difficult to find his kind of job here. Bit of a shame really, as I had just started taking a course of flying lessons (my 19th birthday present), but I had to cancel the rest of the course, as he couldn't afford it. If I ever have enough money I think I'm going to try and get my pilot's licence as flying is such a wonderful experience.

Actually, in spite of all that, I'm feeling pretty good right now as I've just got my 'A' level results – 2 B's and a C.

I've quite enjoyed my time in the UK as I've made a few good friends, particularly two Australian girls. They've really made me want to go to Australia – wide open spaces, clean air and beaches, friendly people - let's try and go sometime! I know you want to travel and see the world. I remember you were always reading about travel when we were in the fifth form. However, right now I'm really looking forward to getting back to Hong Kong.

Talking of wide open spaces, I was glad to see in your letter that you still go out hiking at the weekends. But imagine going off for the whole weekend all by yourself! That must be really exciting! I can't wait to go hiking with you.

I can't go to university right now as Dad can't afford to send me, so I'm going to be looking for a job when we get back, which is why I'm enclosing my CV; I thought you might be able to show it to someone at that careers day you wrote about. If an interesting company shows up, let me know and don't forget to give me the details about the application and selection procedure, the requirements, promotion prospects and training. And tell me why you think the job would be suitable for me. As you can imagine, right now I've got to think about getting a good salary as I can't depend on Dad to give me anything.

Write back soon, as we'll only be here for the next four weeks. Can't wait to see you and hear all the gossip. Love to your family.

Love,

Susan

Jean Ho's reference letter

Our Lady Magdalen Girls' College

300 Waterloo Rd
Kowloon Tong
Hong Kong

Tel. 2336 1123

12th July, 2000

To whom it may concern

As Jean Ho's Form Seven Class Teacher and in my capacity as Careers Mistress, I have had good occasion to observe her both in her schoolwork and when she has sought advice on her future career.

I can assert that, since she arrived at the school in 1993, she has always been a thoughtful, hardworking girl who has shown concern for the welfare of others. I know that she devotes a lot of her spare time at weekends to doing voluntary work helping the needy through her church charity. From 1998 – 2000 she was a valuable member of the school Social Welfare Group, which visits and helps the needy in the Kowloon Tong area.

From 1998 – 1999 she was Class Monitor and from 1999 – 2000 she was one of the school prefects. She discharged her duties in a most responsible fashion and provided an excellent example for those in her care.

As a supervising teacher of the Hiking Club, of which she was a member from 1997 – 1999, and Chairperson from 1998 – 1999, I am pleased to say that she is always keen to face a challenge and try new things out; she never shows panic and exhibits good leadership qualities. On many occasions, she showed great initiative in thinking of activities for the members to do and in deciding on which areas the members could explore.

I have no hesitation in recommending her for any post involving responsibility and I am sure she would be an asset to any company that chose to employ her.

Her English is good, and she is fluent in two Chinese dialects – Cantonese and Shanghainese. I am told by her Chinese teacher that her Putonghua and written Chinese are both good. In fact, she got a credit in Chinese Language and Culture in the Advanced Level examination.

In all the time I have been able to observe her at school, I have never seen her demeanour to be anything less than calm and cheerful.



Mrs Mary Grant, Form Seven Class Teacher & Careers Mistress
Our Lady Magdalen Girls' College

Jean Ho's public examination results

HONG KONG CERTIFICATE OF EDUCATION EXAMINATION RESULTS NOTICE

Subject	Grade	School	Our Lady Magdalen Girls' College
CHI LANG	B(03)	Year	1998
ENG LANG (SYL B)	A(02)	Cand. No.	1046090
CHI HIST	D(07)	School Ref. No.	03210411
PHY	D(08)	Date of Birth	18 JULY 1981
CHEM	D(07)	Sex	F
BIO	F(11)	H.K. Identity Card No.	K970625(3)
MATHS	C(05)	No. of Subjects Sat	8
GEOG	B(03)	Name of Candidate	JEAN HO

HONG KONG ADVANCED LEVEL EXAMINATION RESULTS NOTICE

Subject	Grade	School	Our Lady Magdalen Girls' College
AS CHIN LANG & CULT	C(06)	Year	2000
AS USE OF ENGLISH	C(05)	Cand. No.	263415
A PHY	E(10)	School Ref. No.	03210411
A CHEM	C(05)	Date of Birth	18 JULY 1981
A GEOG	B(03)	Sex	F
		H.K. Identity Card No.	K970625(3)
		No. of Subjects Sat	5
		Name of Candidate	JEAN HO

THIS IS THE LAST PAGE OF THE DATA FILE.

PART A

Section 1

1. B

Hints:

Shield shape, cross through middle, book in top corner

2. B

Hints:

Immediately before singer: dancer

Started off as teacher, **then** beauty business

3. C

Hints:

\$400-\$800 → C or D

Used to living in small flat → C (ideal for flat dweller)

4. A

Hints:

Experience with children → A or C

Singing or artwork → A

5. C

Hints:

Small agricultural sector and very significant industrial sector → C or D

Nearly half employed in service sector → C (48%)

6. D

Hints:

Plenty of water and some tea → B or D

Too much coke → D

7. A

Hints:

Curry, Thai food, Kowloon area

8. C

Hints:

Door at the back → C or D (5 doors)

Cheaper → C

Section 2

1. ✓	2. ✓	3. ✗	4. ?
5. ✓	6. ✓	7. ✓	8. ✗
9. ?	10. ✓	11. ✓	12. ?
13. ✗	14. ✓	15. ✗	16. ?
17. ✗	18. ?	19. ✓	20. ?
21. ?	22. ?	23. ✓	24. ?

Explanations:

- Must take things in pack (✓):
Mosquito repellent (23), pocket knife (1), thin rope (2), pan (6), water (5), spade (19), lighter (10), signal rockets (7)
- Certainly not tent (✗): (15)
- Don't mind taking book (?): (4)
- No electronic devices (✗): No walkman (3) and radio (17)
- Can take torch (?): (16)
- Blanket or sleeping bag, up to you (?): (9), (22)
- Tins and dried food in pack (✓): (11)
- Not to take extra food (✗): (13)
- Take clothing you like (?): (12), (18)
- Sunglasses and sun cream, good idea (?): (21), (24)
- Watch, can take (?): (24)

Section 3

1.

Speedy Parcel Post	
Destination	
City London	Country UK
Weight 1.45 kilos/kg	Cost of postage \$280
Customs declaration	
Contents some textbooks (for daughter)	
Value of contents \$ 600	
(Tick the following box as appropriate)	
Sample <input type="checkbox"/>	For sale <input type="checkbox"/>
Gift <input type="checkbox"/>	Printed material <input checked="" type="checkbox"/>

2.

Speedy Parcel Post	
Destination	
City Beijing	Country China
Weight 300 grams/g	Cost of postage \$190
Customs declaration	
Contents A gold watch	
Value of contents \$4000	
(Tick the following box as appropriate)	
Sample <input type="checkbox"/>	For sale <input type="checkbox"/>
Gift <input type="checkbox"/>	Printed material <input checked="" type="checkbox"/>

3.

Speedy Parcel Post	
Destination	
City New York	Country United States of America / USA
Weight 2.67 kilos/kg	Cost of postage \$424
Customs declaration	
Contents A Music Box	
Value of contents \$350	
(Tick the following box as appropriate)	
Sample <input checked="" type="checkbox"/>	For sale <input type="checkbox"/>
Gift <input type="checkbox"/>	Printed material <input type="checkbox"/>

Section 4

Sign up now to Hythere! e-mail

To use **Hythere!** you need to sign up for a **Hythere!** ID password.

Are you United States resident? Yes No

If not, in which country are you a resident? **Hong Kong SAR (HKSAR)**

What can I do with a **Hythere!** ID?
Your **Hythere!** ID lets you use ALL **Hythere!**'s personalized services using one sign-in name and password.

Fill in **Hythere!** ID here: **c h f o n g** @hythere.com
(for example: jerryyang or flo)

Fill in password here: **c l g e r**

In case you forget your password

Write a question in the space below. We will use this to remind you of your password.
What year were you born in?

Personal details

This information will help us to personalize various areas of **Hythere!** with content that is relevant to you. It also helps us to better understand the type of people who use **Hythere!**

Given name: **Tai Hung** Family name: **Fong**

Gender: M F Date of birth: **0 6 2 2 1 9 8 6**
M M D D Y Y Y Y

Occupation: **Student**

Tell us about your interests

Tick the relevant boxes. We'll use this to find information that will be of interest to you.

<input checked="" type="checkbox"/> Entertainment	<input checked="" type="checkbox"/> Music	<input checked="" type="checkbox"/> Computers
<input type="checkbox"/> Shopping	<input type="checkbox"/> Personal	<input type="checkbox"/> Health
<input checked="" type="checkbox"/> Home & family	<input type="checkbox"/> Business	<input type="checkbox"/> Finance
<input type="checkbox"/> Small Business	<input checked="" type="checkbox"/> Travel	<input checked="" type="checkbox"/> Sport & Outdoors

Do you wish us to contact you from time to time about specials and news products? Yes No

PART B

Note Sheet (For your reference only)

Physical requirements	- good eyesight - at least 1.6m tall
Academic and language requirements	- at least 2 science A-levels - Maths and Physics at HKCEE - good English - Putonghua and other Chinese dialects an advantage
Application and selection procedure	- send application form before 31/8 - resumes checked - late September: 2 days of tests and interviews (including physical tests to check general health, strength and endurance)
Training and cost	- 59 weeks of training in Adelaide, Australia - Training, accommodation and food free of charge
Promotion prospects	- Successful completion of tests on theory and 200 hours of flying after training → further screening - successful screening → Second Officer - 4 years later: First Officer
Salary	- starting salary: HK\$30,000 per month - Junior First Officer: HK\$50,000 per month
Reasons why job is suitable for Susan	1. love of flying and seeing new places 2. good salary 3. can go to Australia for training 4. taller than 1.6m 5. HKCEE Maths and Physics 6. good English 7. love sports and physically fit 8. experience of responsibility: school prefect 9. her flying experience an advantage

Task 1

Section 2 - Education and academic qualifications

School attended

Years		Name of School
From	To	
1993	2000	Our Lady Magdalen Girls' College

Public examination results

Subjects (in full)	HKCEE grades	HKALE grades
Chinese Language / AS Chinese Language & Culture	B (03)	C (06)
English Language (Syllabus B) / AS Use of English	A (02)	C (05)
Physics / A Level Physics	D (08)	E (10)
Chemistry / A Level Chemistry	D (07)	C (05)
Geography / A Level Geography	B (03)	B (03)
Biology	F (11)	-
Mathematics	C (05)	-
Chinese History	D (07)	-

Positions of Responsibility

Years		Post
From	To	
1998	1999	Chairperson of the Hiking Club
1998	1999	Class monitor
1999	2000	School prefect

Languages

Language / Dialect	Level of Ability
English	good
Chinese (written)	good
Cantonese	fluent
Shanghainese	fluent
Putonghua	good

Extra-curricular Activities

Year		Club / Group
From	To	
1997	1999	Hiking Club
1998	2000	Social Welfare Group

Interests, hobbies and leisure time activities

Hiking, reading travel books, doing voluntary work helping the needy through my church charity

Section 3

I am a calm, cheerful and responsible person. I have been a Class Monitor and a school prefect, discharging my duties in a most responsible fashion and providing an excellent example for those in my care. Moreover, I am thoughtful and hardworking, being actively involved in voluntary work in my church charity and in the school Social Welfare Group.

I am keen on facing challenges, trying new things out with great independence and seeing new places. I was a member of the Hiking Club from 1997-1999 and the Chairperson from 1998-1999. I have good leadership qualities and never panicked. I also showed great initiative in thinking of activities for the members to do and in deciding on areas the members could explore.

With regard to my language proficiency, I am good at both English and Chinese and fluent in speaking English, Cantonese, Putonghua and Shanghainese.

I truly believe that my qualities would make me a suitable candidate to be a cadet pilot and equip me well in the training as well as the pilot profession.

Task 2

Dear Susan,

I am so glad to know that you are coming back to Hong Kong soon. While feeling very sorry for all your recent situations, I must tell you that your fortune would start coming following my great news for you.

At the careers day, I came across a very interesting company called Tiger Airways which is currently recruiting cadet pilots. As I know that you have long dreamed to get a commercial pilot's licence and you wish to visit Australia, I am certain that this company is perfect for you, offering you a wonderful career and intensive training in Adelaide, Australia free of charge. I have shown your CV to Captain Maguire of that company and he believed that you should be a right candidate to them.

Tiger Airways, a dynamic airline based in Singapore operating flights to Asian cities, will offer 59 weeks of intensive training to successful candidates free of charge in the aspects of training, accommodation and food. After successful completion of tests on theory and 200 hours of flying, trainees will undergo further screening. On passing this screening, candidates would be promoted to Second Officer. In case of failure in screening, candidates will be released at no cost. Accumulating 4 years of

experience enables Second Officers to be further promoted to First Officer. The starting salary is HK\$30,000 per month and HK\$50,000 for a Junior First Officer. Sounds attractive, right?

The requirements, of course, are numerous. For physical ones, a good eyesight and a height of at least 1.6m are required. For academic and language ones, you should have at least 2 Science A-levels, Maths and Physics at HKCEE, and English proficiency. Knowing Putonghua and other Chinese dialects is an advantage too.

Being your dearest friend, I believe you are very suitable for this job. You have met all the physical, academic and language requirements although I am uncertain if you have studied 2 Science A-levels. You love sports and are physically fit, both of which are required by the company. More importantly, as I know that you would dearly hope to work with a good salary, this job is just perfect for you.

From the conversation with the Captain and my research on Internet, I know that the company requires candidates with responsibility, independence, initiative, bravery, and industry. These are the elements that you possess as I know you got experience of responsibility. What's more, your experience of flying will surely grant you a big advantage. I strongly believe that you can fulfil this job smoothly and wonderfully.

If you are interested in this job, quickly fill in the application form I attached here and send it to the following address before 31/8:

Personnel Department
Tiger Airways
111 Shaw Avenue
Singapore

After receiving all resumes, the company will check and call all those they regard suitable for the 2 days of tests and interviews in late September. The tests aim at checking general health, strength and endurance. And make sure you come back on time to attend interviews and tests.

As you know, I am so interested in travelling, so I am planning to apply for this job, too. This is really a golden chance for both of us and I hope that we can both be a licensed pilot in future.

I am looking forward to seeing you very soon.

Yours,
Jean

PART A

Section 1

1. Which is their school badge?

- When we look at our school badge, we see what's important in our school. The shield shape represents courage and the cross through the middle indicates that we are a Christian school. The book in the top corner is a symbol of knowledge, the most important aspect of school life. But also of great importance is the circle which stands for an all-rounded education. The candles represent the twinned lights of teaching and learning. The other symbol is a star which represents our reaching out to achieve our highest ambitions.

2. Which line shows the stages of Sally's career in the right order?

- Sally, you've a varied career and done many different things in your life so far.
- That's right.
- Tell us what you did before you became a singer.
- Well, immediately before I became a singer, I was also in show business. But I was a dancer with the local television network.
- Going from dancing to singing was probably not a big change. But I understand you had also been a teacher.
- Oh, yes. I started it off when I finished my studies as a teacher. Then I went into the beauty business, selling cosmetics and make-up.
- Then you entered show business. Did you not like selling?
- No. I hated it. I was no good at all.
- So you became a dancer?
- Yes. And that got me into show business. I've been very lucky in my life. I found a job I really love.

3. Which pet will they get?

- Here're the ads for pets. Let's see if we can get one for Alice.
- She'd love a puppy for her birthday.
- Ok. But we'll have to get one that's trained. We don't want one that will make a mess on the carpet.
- Yes. And one that is used to living in a small flat. We can't get a big dog that needs a lot of space. That would be cruel.
- Yes. We can't afford one of those expensive thoroughbred dogs. Just an ordinary puppy will do.
- Well, you can expect to pay between \$400 to \$800 for a trained puppy nowadays.
- Let's get this one. It looks suitable.

4. Who will they employ for the summer job?

- Ok. Let's have a look at the applicants for our summer job, the assistant in children's play-group.
- Well, we have 4 applicants.
- Right. Let's see. We want someone who has experience with children.

- There are a few who have a background in sport. That's important.
- Absolutely. We need someone to help look after the sport activities. And if they can help with the singing or artwork, that would be great.
- There are a few who are involved with music.
- And, of course, we want someone who has leadership qualities.
- Yes. Leadership qualities and a sense of responsibility.

5. Which country are they studying?

- We notice in this chart a big difference in the employment structures of 4 different nations. The main activity in most developing nations is agriculture, whereas in developed countries, it's in service sector and industries. Now in the country we are studying, there is a relatively small agricultural sector, a very significant industrial sector and nearly half of the workforce is employed in the service sector.

6. Which is Robert's record sheet?

- Now, Robert, if you want a healthy lifestyle, you should take plenty of liquids. Plenty of water is excellent. Same with tea and fruit juices. Now, let's look at your record. Um. As far as drinks are concerned, you might need to make a few changes. I see you drink quite a lot of water and you drink some tea which is good. Er. I'm afraid you take too much coffee. Coffee is best in moderation. And look at this. You drink too much coke I'm afraid. You should try to avoid cokes and other carbonated drinks. Most fizzy drinks have too much sugar in them. You could try the low sugar diet variety instead, but even better, drink fruit juice. I see you don't drink any fruit juice at all.

7. Where will they eat?

- Female: I really fancy a curry this evening.
 Male: Yeah. It will make a change from Chinese food.
 Female: How about that Indian place in Wan Chai?
 Male: Yeah. That's a good place. But we have Indian last week.
 Female: What about this place?
 Male: Yeah. I like Thai food. But it's a bit too far away.
 Female: So we stay in the Kowloon area?
 Male: Yeah. I'm too tired to travel far.
 Female: This looks a good place.
 Male: Right. I'll ring them for a reservation.

8. Which car will they hire?

- Father: Paul, let's decide which car we'll hire for our holiday. We can book one in advance and pick it up at the airport.
 Paul: Ok, Dad. What size should we get?
 Father: Well, there's Mum and me and you three. So we'll need quite a big one. We don't want to be too crowded.
 Paul: Yeah. We'll have a lot of luggage. We should get one that has a door at the back.
 Father: Right. we will be doing a lot of travelling. We want a reasonable size engine.
 Paul: Ok. We still have a choice.
 Father: Well, this one is cheaper.

Section 2

- Ok. Tomorrow is the final part of your training and involves being left on an island by yourselves for 24 hours. However, don't worry because we'll be nearby to give help if you need it. Right, you'll all be given a pack with essential things for you. We'll give you packs to make things easy for you, but also to make sure that you don't make things too easy for yourselves. You must take all the things that are in the pack. In your packs, you'll find a large plastic sheet to give you some protection against the weather; some mosquito repellent because there are a lot of mosquitoes on the islands; a good pocket knife; some thin rope which you can use to tie up the plastic sheeting; a pan for cooking in; 2 litres of drinking water; a spade to dig a hole for a toilet, bury rubbish or anything else you might need it for; a lighter for when you want to make a fire, but do remember to be careful. In fact, you could use your spade to dig a hole for the fire so that it doesn't spread. Finally, you'll have 2 signal rockets, in case you need help. Does anybody have any questions?
- What about if we have a tent? Can we take it with us?
- Certainly not. This is survival training.
- Can we take anything to keep us occupied, like a book or walkman?
- I don't mind if you take a book or two, but no electronic devices of any description.
- Does that mean we can't even take a torch?
- I wouldn't call that an electronic device, May. In answer to your question, you can if you like.
- You said we can't take a tent. What about a blanket or sleeping bag?
- Well, it's summer so I don't think you'll be cold, but it's up to you.
- Can I take my mobile phone so that I can talk with my friends or ring for help?
- William, what do you think this exercise is for? It's supposed to be teaching you how to be self-reliant. I said earlier no electronic devices. Do listen.
- What about things like chocolate?
- Yes. That reminds me. I haven't said anything about food. All the food you'll require is in the form of tins and dried food in your packs, so you're not to take anything extra with you, like chocolate or sweets.
- Are we allowed to take things like a swim suit or hat?
- No problem. Take whatever clothing you like. And I would recommend you to take a hat. Sunglasses and sun cream would also be a good idea. Right. Any more questions?
- No.
- Ok. I'll see you here tomorrow at 8:00 sharp.
- Oh! There's just one more thing. What about our watches?
- Yes. That reminds me. we'll take your watches before we leave you on the island and give them back when we pick you up.

Section 3

1.
 - Hello! I'd like this parcel to go by speedy post to London, please.
 - Right. You have to give me some particulars. London, right? In the UK.
 - Yeah! UK.
 - And let me see. It weighs 1.45 kilos. Let me write that down. 1.45 kilos.
 - How much will it cost?
 - I can tell you that in a second. Now, let's see. 1.5 kilos to the UK. That will be \$280.
 - Wow! \$280. That's a lot.
 - Well, we guarantee 24-hour delivery.
 - Right. Oh well! I got to get it there in a hurry. Here you are.
 - \$500. That's a \$220 in change.
 - Thanks.
 - Now, the customs declaration. Can you tell me what the contents are?
 - Yes. It's some textbooks for my daughter. She's a student and she left them at home. She has an exam next week.
 - I see. So these are not goods for sale.
 - No.
 - Right. Then how much are they worth in all?
 - Er. Let's see. About \$600.
 - Right. Let's call it \$600.
 - Ok, is that all?
 - Here. You'd better keep this receipt.
 - Oh, right! Thanks a lot. Bye.
2.
 - Hi! I'd like to send this gold watch to my wife in Beijing. It's her birthday tomorrow.
 - Ok. Now, this is the form we'll have to fill in. Beijing, China.
 - Yeah! Beijing, China.
 - Now, let's see what it weighs. Here we are. 300 grams.
 - How much is it?
 - Right. Hang on a second. 300 grams. That will be \$190.
 - \$190 for such a small parcel! But I suppose it's better than missing a birthday.
 - I think that's everything. Oh, no! Hang on. What's it worth?
 - Oh! About \$4,000.
 - Ok. We'll send it off now.
 - Fine. Thanks. Bye.
3.
 - Hello! I want this packet to go to New York as fast as possible, please.
 - Fine. Now, we'll have to fill in this form. New York, United States of America.
 - Yeah! USA.
 - And it weighs...let me see. 2.67 kilos. I'll enter that here. 2.67 kilos.
 - Now, what will that be?
 - I would tell you in a minute. Let's see. 2.67 kilos to the United States. That will be \$424, please.

- \$424!
- Yes. For one-day delivery. If you send it by regular mail, it would be a lot less, of course.
- Yeah! I know. It has got to get there as soon as possible. I have no choice.
- You have to fill in this customs declaration. What's in the parcel?
- Oh! Ar...it's a sample. It's a music box my company wants to promote in the States.
- Ok. So it's not for sale, right?
- No. No.
- What would you say it's worth?
- Em. About \$350.
- Ok. We'll send it off for you.
- Thanks.

Section 4

- Female: Here is the Hythere page. This is the form for applying for an email address. I'll fill yours in as you're so slow.
- Male: Ok. What's the first thing we have to do?
- Female: Get an ID and password, I suppose.
- Male: They want to know if I'm an US resident. I'm not American.
- Female: Of course not. So I'll click no. You're from Hong Kong. I'll enter that you're a resident of the Hong Kong SAR. Now, we have the part about ID and password. Ok. They've given a couple of examples. Filo! What kind of name is that? It's got to be 10 characters or less.
- Male: But I'll use my own name then. I won't forget it.
- Female: Why not use your initials and surname?
- Male: Ok. So that's thfong and you can use all small letters. But remember, you have to write it all as one word. t-h-f-o-n-g.
- Female: Don't worry! You needn't tell me how to fill in forms online.
- Male: Ok.. What about the password? Something I will remember.
- Female: You were born in 1986, weren't you? That was the year of the tiger. How about tiger?
- Male: Yes. That's me. Tiger.
- Female: Great. Do you want that in capital or small letters?
- Male: Small letters, please.
- Female: Ah ha. The next part's about if you forget your password. You need to think of a question that will remind you of it.
- Male: How about 'what year were you born in'?
- Female: Ok. What year were you born in? Now, they want personal information. What does the "t h" stand for?
- Male: Tai Hung. That's T-A-I and H-U-N-G.
- Female: Ok. And Fong for your surname. What's next? Gender. Female.
- Male: Hey! Don't mess about!
- Female: And occupation? What about Chief of police?
- Male: Ha! Ha! Write in 'student'.
- Female: How boring! The next part's about your interests. I'm supposed to click on things that you're interested in. I didn't know you had any interests.

- Male: Very funny. Click the first three. Entertainment, music and computers.
- Female: What about shopping?
- Male: You know as well as I do. I hate shopping so just leave it.
- Female: Anything else on this line?
- Male: Personal? What's that?
- Female: I don't know. I'll just leave that one, shall I?
- Male: Yes
- Female: Business and finance?
- Male: No, thanks.
- Female: What about travel and sports?
- Male: Yes, click those.
- Female: Aren't you interested in home & family or health?
- Male: I suppose you could click home & family, but ignore the rest.
- Female: Do you want them to send you information about products?
- Male: No way.
- Female: Ok. That's done. All I got to do now is submit the form.
- Male: Wait! You haven't put my date of birth.
- Female: What is it?
- Male: June twenty-second 1986. I think you have to put the month first and put 06 for June
- Female: I know. Ok. Can I submit it now?
- Male: Yeah!

Part B

- Mrs Grant: Well, thank you very much, Captain Maguire. That was very interesting.
- Captain: Not at all. It was a pleasure. I'd be happy to answer any questions if anyone has any.
- Mrs Grant: So, Jean, you seem to be the only one who has stayed to ask questions. I didn't realise you're interested in being a pilot.
- Jean: Oh, yes! I am. It sounds really exciting. I love the idea of being paid to travel around the world. I read travel books all the time. But I'm not here only for me. I've got a friend returning from the UK soon and it's so just the sort of thing she would be interested in too.
- Mrs Grant: Do I know her, Jean?
- Jean: Em. You may remember her. Her name's Susan Yeung and she left 2 years ago after doing her HKCEE. She went to the UK to do her A Levels.
- Mrs Grant: Oh, yes! She was very good at sports. Right. What would you like to ask Captain Maguire?
- Jean: Well, Captain Maguire, I've looked at your website. Is it really all free?
- Captain: Yes. Training, accommodation and food are provided free of charge.
- Jean: But there was no mention of any minimum physical requirements.
- Captain: Oh, yes! Because our site is in the process of being redesigned. Anyway, let's see if I can remember. Well, obviously, you must have good eye-sight which I suppose you have, do you, Jean?
- Jean: Yes. I think I am one of the few people here who doesn't have contact lenses.

Captain: Good. What about your friend?

Jean: Em. As far as I know, she has excellent eye-sight. But I haven't seen her for 2 years. Are there any height restrictions?

Captain: You have to be at least 1.6 metres tall. You look a bit more than that.

Jean: Yes. I am 1.7. And Susan is probably taller than me as she was always one of the tallest in the class. What about academic qualifications?

Captain: We like our candidates to have at least 2 science A-levels and they must have Math and Physics at HKCEE.

Jean: That's ok. I've got those.

Mrs Grant: You should tell Captain Maguire about your post of responsibility, Jean. I must tell you, Captain, she was a model student. She's both a class monitor and school prefect. You're a school prefect for the whole of your last year, weren't you, Jean? And the class monitor the year before that. That's right, isn't it?

Jean: Yes. That's right. I was a class monitor from 98-99 and a school prefect from 99-2000.

Captain: Well, you sound just the kind of person we're looking for, Jean. We really like people who've had some experience of responsibility. What about your friend?

Jean: Let me check her CV. Oh, yes! She was a school prefect.

Captain: Good. And has she got 2 science A Levels as well?

Jean: Em...I don't know what subjects. All I know is she got 2 Bs and a C, but I think she's got Math and Physics at HKCEE.

Captain: As long as her A Levels are in science, tell her to apply.

Jean: Yes, I will. In fact, I'll write to her today because she's not going to be in the UK for much longer.

Mrs Grant: If you write today, she should get it in 3 or 4 days. When are you expecting her back?

Jean: At the end of this month.

Captain: Just in time for our selection process. What about your languages, Jean? It's obvious you can speak good English which, of course, is vital. Do you speak any Chinese dialects apart from Cantonese?

Jean: Yes. I speak Shanghainese and I speak Putonghua.

Captain: Putonghua and Shanghainese! That really does give you an advantage. We really need people with Putonghua and the main Chinese dialects as we have a lot of firms to China, you know.

Mrs Grant: Is there anything else we should know, Captain Maguire, for example, about the selection process?

Captain: Not really. We check all the applicants' resumes and call all those we think suitable for 2 days of tests and interviews. There'll be quite thorough physical tests to check general health, strength and endurance.

Mrs Grant: And when will these tests and interviews be?

Captain: I'll be returning with some colleagues to conduct them in late September.

Jean: I'll tell Susan to make sure she's back for September.

Mrs Grant: Is there anything candidate should do to prepare for these tests?

Captain: Not really. Except to make sure that they're physically fit.

Jean: That shouldn't be a problem because I do a lot of hiking in the New

Territories. As for Susan, she's always loved sports so I imagine she is fit.

Mrs Grant: Yes, of course, Jean. I remember you're a member of the Hiking Club when I was one of the supervising teachers. She was excellent, Captain Maguire, always willing to try new things and I never saw her panick. She showed great leadership qualities too.

Jean: Thank you, Mrs Grant. In fact, I was the chairperson of the club from 98-99, but I gave it up when I entered Form 7 as I didn't have time. But I really enjoyed it.

Captain: Well, all I can say, Jean, is that you sound just the type of person we're looking for. Here are a couple of application forms I can give you. Send one to your friend and tell her to send it back at once as the deadline for application is the 31st of August.

Jean: 31st of August! We'd better hurry up then.

Captain: You can contact me if you have anything else you would like to ask about the application. I'll be here until the day after tomorrow. If you have any other questions, you have my hotel number, don't you, Mrs Grant?

Mrs Grant: Yes, I do. Thank you, Captain Maguire. It's been most interesting and you've been very helpful.

Jean: Yes. Thank you very much, Captain Maguire.
